Quality Policy

Innovation, functionality, quality and a user-friendly environment are the base pillars upon which LEAP was created and grown, having as its main goal, since day one, the provision of new and personalized software applications driven by customer centricity and usability.

The company's mission is the delivery of applications that fully and reliably handle clients' demands, by taking advantage of the modern technological tools and by having the average user's usability and efficiency as a main goal.

The company's goal is:

- The availability of more new and innovative software services in the global market.
- The enhancement of the recognition for our products in the general market.
- The service quality delivered to the clients throughout the cooperation.
- The dedication to customer-centric goals.
- The continuous improvement of LEAP that will benefit our direct and indirect clients
- The provision of a perfect working environment and the essential care towards the employees that will allow their continuous growth and the improvement of their lives and those of their families.
- The voluntary work and the financial aid of parties that protect vulnerable social groups.

To accomplish the above goals, the management of the company and the employees commit to:

- Provide high-quality IT solutions through the systematic selection of reliable partners and suppliers as well as their continuous monitoring.
- The continuous monitoring of scientific and technological developments.
- The continuous training and expertise of the staff.
- The continuous monitoring of the legal and regulatory framework and the coverage of any claims resulting from it, the applications and their technical support.
- Meeting the requirements and procedures of the Quality Management System.
- Define a framework of indicators and reviewing them at regular intervals.
- The continuous improvement of the efficacy of the Quality Management System.

The CEO